

# Joysanne Sidimus Fund (JSF) Frequently Asked Questions

## Questions

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**Q: What is the Joysanne Sidimus Fund for?**

**A:** The JSF is meant as **short-term** support to eligible applicants to help cover the cost of services at The Al & Malka Green Artists' Health Centre. The fund should not be relied on for ongoing medical care and treatment. The fund may be useful for:

- Relief/emergency treatment
- Working towards a diagnosis
- Developing a long-term treatment plan that includes what happens after the fund expires
- Pursuing a treatment plan that can be completed or meaningfully addressed within the program's funding and time limits

**Q: Do I qualify for the Joysanne Sidimus Fund?**

**A:** To be eligible for JSF, you must demonstrate medical need, financial need and qualify as a professional artist, art student or art teacher according to our criteria. To determine whether you are eligible, please refer to the Eligibility Checklist section of the [Application Form](#).

**Q: How many times can I receive the Joysanne Sidimus Fund?**

**A:** Due to funding constraints and high demand, we can only approve up to two rounds of funding per individual. The JSF is meant for short-term support.

Third applications are considered only for those receiving Integrated Assessment, a particular treatment plan that may be suggested by The Centre practitioners in rare cases.

If your second round of funding ended three or more years ago, you qualify under the 'clean slate rule' and can apply again as if it is your first application. In the Application Form, you must still indicate when you previously received JSF.



**Q: What does the Joysanne Sidimus Fund cover and how long does it last?**

**A:** The Joysanne Sidimus Fund covers 75% of the cost of services at The Al & Malka Green Artists' Health Centre for a maximum of \$760 over a 12-month period.

If you do not access your funds for six consecutive months, the funding may expire and be reallocated to other artists in need. If you know you will not be accessing the funds for an extended period of time, please contact The Centre at 416-603-5263.

A list of services offered at The Centre can be found here:

<http://artistshealth.com/about-ahc/services/>

Costs of services at The Centre, both full and when subsidized by JSF, can be found here:

<http://artistshealth.com/about-ahc/fees/>

The Joysanne Sidimus Fund does not cover services at other clinics or any medication.

**Q: I haven't done my taxes in a while so I don't have a current Notice of Assessment (NOA) to submit. What can I do?**

**A:** If you are unable to provide a current NOA, explain why that is the case and outline your financial situation in the Financial Information section (page 7) of the Application Form. You must submit alternate documentation to demonstrate your income level. This could include: T4 and T4As for the past year, contracts showing terms of employment, ODSP/POSPH Statement of Assistance, etc.

If you are a full-time student your NOA is not required but you need to provide proof of enrollment.

**Q: My most recent NOA shows that I exceed the financial criteria outlined in the Application Form, but I had a record year and typically don't make that much. Can I still apply?**

**A:** If you are otherwise eligible, you can still apply. Outline your financial situation in the Financial Information section (page 7) of the Application Form, and provide documentation that proves that it wasn't a typical financial year (e.g., NOAs from prior years). You still need to provide your current NOA as well. The Committee will decide on a case-by-case basis.



**Q: Do I need to provide the NOA for all people in my household?**

A: You need to provide an NOA for each member of your household, excluding dependents, and indicate the combined household income in the Financial Information section (page 7) of the Application Form.

A Household is defined as persons who are financially responsible for one another.

Example 1: If you have a spouse and three children under age 18, your household consists of five people. You would need to provide the NOA of you and your spouse, and indicate your combined income.

Example 2: If you live with four roommates who are each financially independent of each other, your household consists of one person (you) and you need only provide your NOA.

**Q: Can you help me put together a CV/resume that reflects my artistic experience?**

A: For help putting together an artists' resume, read this short guide from Artist Trust: [http://artisttrust.org/index.php/for-artists/resource/how do i write a resume](http://artisttrust.org/index.php/for-artists/resource/how_do_i_write_a_resume)

You can also download this [Visual Artist Resume Template](#) to get you started. You can adapt it to other artistic disciplines.

If you are a full-time student, you do not need to provide a CV/resume, but do need to provide proof of enrollment.

**Q: My appointment with The Centre's Nurse Practitioner is very close to this month's application deadline. Can I submit my application before my appointment?**

A: If your appointment is close to the monthly deadline, you can submit your application without the Nurse Practitioner signature as long as you indicate the date and time of your appointment. Artists' Health Alliance will verify that it took place and that the Nurse Practitioner supports your application.

If your appointment is cancelled or missed, the application will be put on hold until another one is made and attended. Applications are not considered complete until this appointment has taken place.



Book your appointment as soon as possible, as you may need to wait 1-2 weeks for an available time slot.

**Q: Can I drop my application off at The Al & Malka Green Artists' Health Centre?**

**A:** No. The Joysanne Sidimus Fund is managed by Artists' Health Alliance. Although we work closely with The Centre, we are two separate organizations at two separate locations.

Send your completed Application Form to Artists' Health Alliance via fax, mail or in person:

- By fax: 416-595-0009
- By mail or in person: Joysanne Sidimus Fund  
Artists' Health Alliance  
The Lynda Hamilton Centre  
1000 Yonge Street, Suite 303  
Toronto, Ontario M4W 2K2

You can drop it off in-person Monday – Thursday, 10:00am – 4:30pm

**Q: Can I submit my application by email?**

**A:** We cannot guarantee the security of emails and attachments sent to us. Because your application contains confidential information, we very strongly recommend that you do not email it to us.

Though we will accept applications by email, we accept no liability or responsibility if your information is compromised by doing so.

If you do decide to email your application, some precautions you may take include:

- Redact non-essential private information (ex. your SIN on the NOA)
- Password-protect the document. If you do so, call the Alliance at 416-351-0239 to tell us the password so we can open the document. Do not put the password in the email.
- Find out if your email service can encrypt outgoing emails

To email us your application, send it to [admin@artistshealth.com](mailto:admin@artistshealth.com).



**Q: I submitted my application. How soon can I expect to hear from you?**

**A:** We will confirm receipt of your application within 5 business days by email. This email may include questions about your application.

You can expect to learn the results of your application by the end of the week of the application deadline.

If you do not see either email by those times, please check your junk-mail folder. If it is not there, you can call us at 416-351-0239 or email us at [admin@artistshealth.com](mailto:admin@artistshealth.com).

**Q: How can I support the work of Artists' Health Alliance and empower artists through financial assistance and education?**

**A:** We always appreciate support from our community of artists and those who recognize the value of their work.

To donate to Artists' Health Alliance, which manages the fund and delivers essential education and outreach, go to <https://www.canadahelps.org/en/charities/artists-health-alliance/>. Call us at 416-351-0239 if you have any questions about making a donation.

If you have received JSF support, fill out our survey so we can improve the program and provide a testimonial so we can spread the word. To do so, go to <https://www.surveymonkey.com/r/FeedbackJSF>.

